



ALGOMA UTILITIES

People you know. Service you trust, since 1904.

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www.algomautilities.com

November 2014



Fall and Winter Energy Tips!

The following tips will save you energy and help your budget as the weather cools down.

- Set your thermostat no higher than 68 degrees when you are home and lower the temperature when you go to bed or when you are not at home. This will ensure optimal home heating and save energy.
- Weatherize your home by caulking and weather-stripping all doors and windows. Use the locks on your windows to make them tighter and draft resistant.
- Insulate or increase the amount of insulation in your attic, basement and outside walls.
- Reduce air leaks. The most common places where air escapes homes are: floors, walls, ceilings, ducts, fireplaces, plumbing penetrations, doors, windows, fans, vents and electrical outlets.
- Keep shades and curtains open during the day on the south side of your home to allow solar heating. Close them at night to retain heat.
- Have your heating system serviced once a year and replace furnace filters once a month.



Do you own property in Algoma that is not occupied during the winter months?

Normally if the building is adequately heated the property will be o.k. However, what happens if your furnace or the electricity goes out? The potential is that your water pipes and/or water meter could freeze and break.

Here are a few suggestions to help prevent potential problems:

- Winterize your property and turn off the main water valve and possibly individual valves for toilets, dishwashers, water heaters, etc.
- Have someone check to ensure the furnace is working properly.
- Request the Utility shut off the water at the curb stop. A reconnection fee will apply.
- Replace programmable thermostat batteries annually.
- After a power outage, check that the thermostat resumes its normal settings.



Who's There?

Algoma Utilities would like their customers to feel confident that it is really an Algoma Utilities' employee at the door. Look for our logo on the employee's uniform and vehicle. (Our logo can be located on this bill insert.) Please call our office to verify if an employee was sent to your address. Our phone number is 920-487-5556.

Notice of Rate Increase to Water Customers of the Algoma Utility Commission

This is to give you notice that the Algoma Utility Commission filed an application on October 21, 2014, with the Public Service Commission of Wisconsin (PSC), for authority to increase water rates. Rates for general service will increase 3 percent. The increase is necessary to reduce the existing deficiency in present rates. The request is being made under Wis. Stat. 196.193. Rate increases granted under this statute do not require a public hearing. The effect of the increase for some selected customers is shown below. Public Fire Protection will also increase 3 percent. The last rate increase was implemented September 29, 2009. This rate increase will go into effect on December 30, 2014. If you have any questions about the rate increase request, please call the Algoma Utility at (920) 487-5556.

Customer Classification	Meter Size	Gallons	Existing Monthly Rate	Revised Monthly Rate
Average Residential	5/8"	4,000	\$31.00	\$31.93
Large Residential	3/4"	6,000	\$39.00	\$40.17
Commercial	1"	50,000	\$202.00	\$207.99
Public Authority	1 1/2"	75,000	\$303.00	\$311.97
Industrial	2"	150,000	\$583.00	\$600.22



Notice To All Algoma Utility Customers

For your convenience, Energy Services for Kewaunee County will be scheduling appointments for applications to be taken at Algoma Utilities on the following dates: November 19th and December 17th between 10:00 a.m. and 12:00 p.m. Please call 920-388-0652 for more information and to schedule an appointment.

Your Rights as a Residential Electric and Water Utility Customer

The Bill of Rights as an electric and water utility customer in Wisconsin is available on our website at www.algomautilities.com. The Bill of Rights contains information such as utility contacts, deposits, budget billing, installment plans, service disconnection or refusal rules, meter readings and contact information for the Public Service Commission of Wisconsin.

If you would like a copy mailed to you, please contact our office and we would be happy to provide you with a copy. Our phone number is 920-487-5556.