



Shared strength through  WPPI Energy

[www.algomautilities.com](http://www.algomautilities.com)

Phone: 487-5556

July 2014



### Diggers Hotline

Are you putting in bushes, trees, fences or buildings this year? Before you dig, remember the consequences of digging can be fatal and very expensive.

When you call Diggers Hotline they will notify all utility providers of your intention to dig. Utility personnel will come to your site and mark the location of their facilities within 3 working days. **Diggers Hotline is a free service** designed to protect you. Call 811 or visit [www.diggershotline.com](http://www.diggershotline.com).

## Grants Available

Algoma Utilities, through funding available from our power supplier, WPPI Energy, is soliciting requests from local non-profit organizations interested in a Community Contribution Grant or Economic Development Grant. Typically, grants are awarded to Algoma Utility customers to help offset specific community programs or project costs.

Grant requests will be accepted at the Utilities' office through August 13, 2014. To be considered for a grant, not for profit organizations must submit a letter including information as to how the organization will use the funds to benefit the community or local economic development. Organizations must also show that funds are necessary to complete a project or program and the time frame in which the grant would be utilized.

Letters should be sent to: Algoma Utilities, Attn: Office Manager, 1407 Flora Avenue, Algoma, WI 54201. If you have any questions concerning the grant programs please contact the Algoma Utilities office at (920)487-5556.



### Remodeling Project?

Do you have plans to build a deck or remodel your basement? Please remember Algoma Utilities needs clear access to the electric & water meters. Therefore please do not enclose or cover up your meters while remodeling. Thank you for planning ahead.



### Cross Connection Program

To allow for continued delivery of safe water to your home or business, Algoma Utilities is required by the Wisconsin Department of Natural Resources (DNR) and Algoma Municipal Code to conduct cross connection surveys. We have again contracted with Hydro Designs, Inc. (HDI) of New Berlin to manage our program. HDI will perform cross connection surveys to detect and correct cross connections. This will help ensure that contaminated or polluted water cannot backflow into your clean drinking water supply.



#### **What is a Cross Connection Survey?**

A survey is a walk-through of your property, starting at the water meter and ending at the last free-flowing tap. At the end of the survey HDI will produce a report describing violations or discrepancies found, if any, as well as a time frame for compliance. Beginning in late June or July, inspection notices will be mailed to customers approximately two weeks before the scheduled inspection date. You, as the customer, should be available during the inspection to answer questions and provide access.



### Who's There?

Algoma Utilities would like their customers to feel confident that it is really an Algoma Utilities' employee at the door.

-  Look for our logo on the employee's uniform and vehicle. (Our logo can be located on a bill insert.)
-  Please call our office to see if an employee was sent to your address.



## **Storm Safety**

Severe weather can strike quickly, creating a variety of dangerous situations. Be prepared for a storm and plan for possible power outages that could last several days.

### **Examples of items to have on hand:**

- Bottled water
- Flashlights and batteries
- Candles and matches
- A battery powered or wind-up radio
- Non-perishable food items
- Manual can opener
- Charged cell phone – your land line may not work. Cell phone towers could also be out of service.
- First Aid Kit and other essential items such as medicines, diapers, baby food, pet food, toiletries etc.
- Stay tuned-in with current weather conditions.
- If a family member is on life support equipment, make sure you have a back-up system or plan.

If you know someone who is elderly, please check on them to see if they need assistance.

**Place our phone number (920) 487-5556 on your refrigerator door or near the telephone so it will be handy when you need to report an outage. If you need to report an outage after hours, please call the Kewaunee County Sheriffs' Department at (920)388-7108. Please do not call 911 unless it is an emergency.**



## **Tree Power Incentive**

Planting trees can save money and energy in heating and cooling. Shade trees on the south and west sides of your home make hot summers cooler and let in warming sunlight when the leaves are gone in winter.

Algoma Utilities offers cash incentives for planting shade trees to conserve energy. You may be eligible for up to \$50 per qualifying tree if you follow our eligibility guidelines.

### **Eligibility:**

- The Tree Power Incentive Program is available to residential and business customers with a valid Algoma Utilities electric account.
- The purchase of each properly planted qualifying tree is eligible for 50% of the purchase price. Limit three tree incentives per customer account with a maximum of \$50 per tree.
- Shade tree(s) must meet the following criteria:
  - Must be deciduous and nursery grade stock. Evergreens are not eligible.
  - Must be purchased between April 1 and October 1 of 2014. Rebate form must be submitted by November 30, 2014.
  - Must have potential to attain a height of at least 25 feet when mature and have a caliper of at least 1¼ inches at the time of planting.
  - Must be planted in a location that provides significant shading of an air conditioning unit or on the south or west exposure side of a home. Algoma Utilities recommends planting shade tree(s) approximately 25 to 35 feet away from area to be shaded.
  - Must be located away from underground and overhead utility lines.

Applicant must call **Diggers Hotline at 811** prior to planting tree(s). The Digger's Hotline ticket number must be reported on the application.



## **A/C Tune-up Incentive**

A spring inspection and tune-up of your central air conditioner can improve its efficiency and increase its life span. Without regular cleaning and maintenance, an air conditioner can lose up to 5% of its original efficiency for each year of operation.

Algoma Utilities offers cash incentives to encourage regular inspection and maintenance of central air conditioners. If you are a homeowner or business owner with a central air conditioner, you may be eligible for up to \$35 toward a professional service inspection and tune-up.

### **Eligibility:**

- The Central Air Tune-up Discount Program is available to residential and business customers with a valid Algoma Utilities electric account.
- Only central air conditioning units of 5 tons or less that have not had a tune-up within the **last three years** are eligible.
- To receive a \$35 cash incentive, a tune-up of the central air conditioner must be performed by a professional service technician and include a 12-point inspection.
- Qualifying inspections and tune-ups must be completed between May 1 and August 31 of 2014. Rebate form must be submitted by September 30, 2014.

***Rebates will be granted on a first-come, first-serve basis, until allocated funds are spent. More information and applications for the Tree Power and A/C Tune-up incentives can be obtained at our office or you can visit:***

***[www.algomautilities.com](http://www.algomautilities.com)***